



DEEP DIVE INTO EMAIL DELIVERABILITY FACTORS

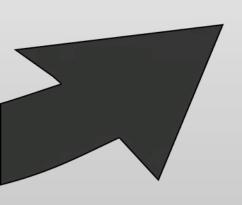
Learn actionable strategies
to improve your email
deliverability and ensure your
messages land in the inbox
not the spam folder.



The Importance of Deliverability

Deliverability isn't just about sending emails - it's about ensuring your audience receives them.

A 95% delivery rate with a 20% open rate is better than 100% delivery and 5% opens.





Tip 1 - Authenticate Your Emails

Implement SPF, DKIM and DMARC protocols to verify your domain. These tools build trust with ISPs and prevent spoofing.

How to Start:

Configure SPF and DKIM in your DNS settings. Set DMARC with a policy of "monitor" (p=none) for initial testing.



Tip 2 – Warm Up Your Domain

New sending domains need to build a reputation with ISPs.

- Start by sending small volumes (e.g.,
 <500/day).
- Gradually increase over 3-4 weeks while maintaining engagement rates.



Tip 3 - IP Address Strategy

- Use dedicated IPs if sending >100,000 emails/month for better control.
- Shared IPs? Great for small senders to benefit from pooled reputation. One spammer ruins the reputation for all.



Tip 4 – Segment Your Audience

Personalisation starts with segmentation. Use these categories:

- New Subscribers: Prioritise onboarding content.
- Active Users: Increase frequency to maintain engagement.
- Lapsing Users: Use win-back campaigns to re-engage.

Never email users who haven't opted in!



Tip 5 - Maintain a Clean List

- Remove invalid or inactive emails regularly.
- Use re-engagement campaigns to re-activate disengaged users.
- Tools like NeverBounce can help verify email addresses.



Tip 6 - Craft Relevant Content

The better your content, the higher your open rates.

- Write compelling subject lines (under 50 characters).
- Use clear CTAs and avoid spam trigger words (e.g., "Free!" or "Click here!").



Tip 7 – Monitor Deliverability Metrics

Focus on:

- Bounce rate: Should be <2%.
- Spam complaints: Keep below 0.1%.
- Use tools like Litmus or GlockApps to track performance.



Tip 8 – Optimise Send Frequency

Sending too many emails leads to unsubscribes.

- Start with 1-2 emails/week and adjust based on audience feedback and/or data.
 - Test what works best for your niche.



Secret Tactic #1 - Seed Lists

Use seed lists to test deliverability across ISPs (like Gmail, Outlook).

 Services like Email on Acid can simulate inbox placement and alert you to issues.



Secret Tactic #2 - Whitelisting

Encourage your audience to whitelist your domain by including instructions in your onboarding emails.



Advanced Secret - BIMI Records

Implement Brand Indicators for Message Identification (BIMI) to display your logo in emails.

It boosts brand trust and improves open rates.



Final Thoughts

Deliverability isn't a set-and-forget.

Constantly test, analyse and adjust your strategies.

Your inbox placement is your reputation in action.



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